



**Contributions to community assistance programs are accepted and appreciated at any time of the year.**

*All proceeds benefit households qualifying for bill pay assistance.*

For a complete list of neighborhood programs and instructions for how to send donations, visit [www.intgas.com/low-income-assistance-programs](http://www.intgas.com/low-income-assistance-programs)



### CUSTOMER SERVICE

Monday-Friday 7:30 a.m. to 6:30 p.m.  
Boise/Treasure Valley **208-377-6840**

All Other Areas **800-548-3679**



 [www.intgas.com](http://www.intgas.com)

# KEEP HEATING BILLS UNDER CONTROL THIS WINTER



Intermountain Gas Company and our community partners offer bill pay assistance programs to help with natural gas bills, keeping homes warm and comfortable throughout the heating season.

Plus—Helpful energy efficiency and weatherizations resources for a cozy home!



 [www.intgas.com](http://www.intgas.com)

# ASSISTANCE PROGRAMS

Assistance Programs information and Community Action Agency contacts for applying are available at [www.intgas.com/low-income-assistance-programs](http://www.intgas.com/low-income-assistance-programs)



## KEEP KIDS WARM

Available in the Treasure Valley Area to assist with heating costs for low-income families with children. For information visit Intermountain's Assistance Programs webpage to find the Community Action Agency serving your community.



## WINTER PAY

Allows qualified customers whose households include children, elderly or infirm persons during the winter months (November through March) to pay a portion of utility bills when the full amount is unable to be paid. In the spring, payment arrangements are made to pay off the balance owed.



## PROJECT SHARE & PROJECT WARMTH

These programs are community-based for low-income persons or families who have exhausted all financial resources and other energy assistance benefits. Project Share is administered through the Salvation Army. Project Warmth is administered through Eastern Idaho Community Action Partnership (EICAP) and South Eastern Idaho Community Action Agency (SEICAA).



## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

This is a federally funded program that provides a once-per-program-year benefit to assist with heating costs. Apply with the nearest Community Action Agency.

Keep cozy by using resources and tips at Intermountain Gas Company's (IGC) Energy Efficiency webpage: [www.intgas.com/energy-efficiency](http://www.intgas.com/energy-efficiency).



## 2-1-1 IDAHO CARELINE

Call 211 to get connected to the resources that will benefit your household the most. All in one place!



## IDAHO HOUSING & FINANCE ASSOC.

Assistance with rent, mortgage and utility payments is available. For Rental Assistance (outside of Ada County) call **855-452-0801**, and for Mortgage Assistance (Statewide) call **888-991-2166**.



## DEP. OF ENERGY WEATHERIZATION ASSISTANCE PROGRAM

The Home Energy Saver is designed to help consumers identify the best ways to save energy in their homes, and find resources to make the savings happen. Visit [www.energy.gov/scep/wap/weatherization-assistance-program](http://www.energy.gov/scep/wap/weatherization-assistance-program)



## LEVEL PAY

This IGC payment option helps budget energy expenses by averaging an even monthly amount throughout the year, as opposed to paying larger bills in the heating season when more natural gas is required.



## THIRD PARTY NOTIFICATION

This IGC program serves customers (especially the elderly or infirm, or those with language or reading challenges) should the possibility of a discontinuation of service become necessary due to nonpayment, or service-related situations.

The third party (relative, friend, neighbor, clergyman, etc.) will be contacted in writing or by telephone, before discontinuation of residential service. The third party is under no obligation to pay the overdue bills.